

Return and Refund Policy

Thank you for shopping with Don Longo Art

If, for any reason, You are not completely satisfied with a purchase, we invite you to review our policy on refunds and returns.

The following terms are applicable for any products that you purchased with us is as follows:

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions.

The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Return and Refund Policy:

- **You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.
- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Don Longo Art.
- **Service** refers to the Website.
- **Website** refers to Don Longo Art, accessible from donlongoart.com
- **Goods** refer to the items offered for sale on the Service.
- **Orders** mean a request by You to purchase Goods from Us.

Conditions for Returns

In order for the Goods to be eligible for a return, please make sure that:

- The Goods were purchased in the last 30 days
- The Goods are in perfect condition

The following Goods cannot be returned:

- The supply of Goods made to Your specifications or clearly personalized.
- The supply of Goods which are not suitable for return due to health protection or hygiene reasons and were unsealed after delivery.
- The supply of Goods which are, after delivery, according to their nature, inseparably mixed with other items.

We reserve the right to refuse returns of any goods that does not meet the above return conditions in our sole discretion.

Returning Goods

You are responsible for the cost and risk of returning the Goods to Us. In order to return your goods, please contact Don Longo Art at dljoseph55@yahoo.com. If you have any questions about our Returns and Refunds Policy, please contact me via email, dljoseph55@yahoo.com.